

ACCESSIBILITY STATEMENT FOR HAMBLEDON PARISH COUNCIL WEBSITE

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INTRODUCTION

This accessibility statement applies to the Hambledon Parish Council Website:
www.hambledon-pc.gov.uk

This website is managed by Hambledon Parish Council on software supplied by e-mango. We want as many people as possible to be able to use this website, and we are committed to making it accessible in line with the Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018.

You should be able to:

- zoom in up to 300% without the text spilling off the screen;
- navigate most of the website using just a keyboard;
- navigate most of the website using speech recognition software;
- listen to most of the website using a screen reader (such as JAWS, NVDA and VoiceOver); and
- access the website from different devices, including desktop computers, tablets, and smartphones.

We have also made the website text as simple as possible to understand. For guidance on making your device easier to use if you have a disability, visit AbilityNet.

FEEDBACK AND CONTACT INFORMATION

If you need information on this website in a different format, such as accessible PDF, large print, easy read, audio recording, or braille, please contact the Clerk via email (clerk@hambledon-pc.gov.uk) or telephone (07701 018321). We'll consider your request and get back to you within 14 days.

REPORTING ACCESSIBILITY PROBLEMS WITH THIS WEBSITE

We're always looking to improve the accessibility of this website. If you find any accessibility problems please contact the Clerk as indicated above.

ENFORCEMENT PROCEDURE

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

TECHNICAL INFORMATION ABOUT THIS WEBSITE'S ACCESSIBILITY

Hambledon Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018.

COMPLIANCE STATUS

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard due to the non-compliances listed below:

- *Fully compliant* means the site meets all requirements.
- *Partially compliant* means some parts do not fully meet accessibility standards (see “how accessible this website is” above).
- *Non-compliant* means the site does not meet accessibility standards.

Non-accessible Content - Navigation and Accessing Information

- Although text should reflow when you change the size of the window, pages with tables and images that are fixed in size as opposed to 100% may not.
- You cannot modify the line height or spacing of text.
- There’s no way to skip repeated content in the page header (for example, a “skip to main content” option) when using a screen reader.
- It’s not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.

We believe the cost of fixing the issues with navigation and accessing information would be a disproportionate burden within the meaning of the accessibility regulations.

Content That’s Not Within the Scope of the Accessibility Regulations

1. PDFs and other documents

Most older PDF documents are not fully accessible to screen reader software. The accessibility regulations do not require us to fix PDFs or other documents published before 23rd September 2018 if they’re not essential to providing our services.

For any new PDF documents we publish we will endeavour to meet accessibility standards.

2. Live video

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

WHAT WE’RE DOING TO IMPROVE ACCESSIBILITY

- New content will meet WCAG 2.1 AA standards as a minimum.
- We are reviewing and updating older content where possible.
- We carry out regular accessibility checks using automated tools and manual testing.

PREPARATION OF THIS ACCESSIBILITY STATEMENT

This statement was prepared on 07 September 2020. It was last reviewed on 09 September 2025.

This website was last tested on 25th March 2025 by X-Net Services using a combination of the WAVE tool (<https://wave.webaim.org>) and manual checks. The results confirm that the site is WCAG 2.2 compliant.