



Accessibility Statement for Hambleton Parish Council Website (Adopted 07 Sept 2020, Minutes Ref 1004; Reviewed 01 Mar 2021, Minutes Ref 1191)

This accessibility statement applies to the Hambleton Parish Council Website:
www.hambleton-pc.gov.uk

This website is run by Hambleton Parish Council on software supplied by e-mango. The PC would like as many people as possible to be able to use the website. For example, depending on your computer system and web browser, that means that you should be able to:

- zoom in up to 300% without the text spilling off the screen;
- navigate most of the website using just a keyboard;
- navigate most of the website using speech recognition software;
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver); and
- access the website from different devices – PCs, tablets, phones.

In addition, the website text has been simplified as much as possible to make it easier to understand. [AbilityNet](#) has advice on making your device easier to use if you have a disability.

Feedback and Contact Information

If you need information on this website in a different format, such as accessible PDF, large print or easy read, please contact the Clerk via email (clerk@hambleton-pc.gov.uk) or telephone (02392 632106). We'll consider your request and get back to you within 14 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any accessibility problems please contact the Clerk as indicated above.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018 (the “accessibility regulations”). If you’re not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website’s accessibility

Hambledon Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard due to the non-compliances listed below:

Non-accessible content

Navigation and Accessing Information

- Although text should reflow when you change the size of the window, pages with tables and images that are fixed in size as opposed to 100% may not.
- You cannot modify the line height or spacing of text.
- There’s no way to skip repeated content in the page header (for example, a “skip to main content” option) when using a screen reader.
- It’s not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.

We believe the cost of fixing the issues with navigation and accessing information would be a disproportionate burden within the meaning of the accessibility regulations.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Most older PDF documents are not fully accessible to screen reader software. The accessibility regulations do not require us to fix PDFs or other documents published before 23rd September 2018 if they're not essential to providing our services.

For any new PDF documents we publish we will endeavour to meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

What we're doing to improve accessibility

When an accessibility problem is reported to us we will inform our website software supplier who is committed to correcting the problem within 3 months of it being reported to them.

Preparation of this accessibility statement

This statement was prepared on 07 September 2020 and will be reviewed on an annual basis.

This website was last tested on 07 September 2020 and was carried out by the Clerk of Hambleton PC. This was deemed appropriate due to the disproportionate burden of having an external audit costing £300-£500 per day.