

Parish Council Update - Hambledon Action Plan (HAP)

Dear Villagers,

I thought you might like an update on the Hambledon Action Plan. Main points are:

- We now have 92 volunteers and are supporting 42 households.
- We have a volunteers WhatsApp and email group.
- Whatsapp groups are springing up, Old Gits etc. Please let us know so we can give you info when we have it.
- The shop can now take payment by card over the phone, to reduce risks with handling cash.
- The Household recycling centre is closed.
- We have hand delivered the Action Plan letter to all households in the village, which has been very effective.

It is absolutely vital that we minimise risk of infection by following the Government guidelines. In particular for family, friends or HAP volunteers:

- **If dropping off shopping leave it on the doorstep, ring the bell/knock and step back at least 2 metres, preferably more. Do not under any circumstances enter the house and resist the temptation to help put shopping away.**
- **Conversations either by phone or through a window.**
- **Wear Gloves when handling shopping, preferably disposable ones.**
- **If picking up prescription to drop at the Surgery or shop, ask the person being assisted to leave it on the doorstep and do not pick up until the door is closed.**
- **Support for The Gardens is being co-ordinated by Dr Richard Millard.**

In order to minimise the risk of infection into Hambledon or into the Health Centre we have set up a system with Denmead Health Centre for prescriptions. This is to help those people in the village who cannot leave their homes to place a prescription request and obtain their essential medication.

Three nominated helpers, listed below, will administer the system for us. They are:

Jo Walker, coordinator	02392 632642	07711 627850	jowalker@doctors.org.uk
John Thornton	02392 632719	07419 376955	j.thornton@hambledon-pc.gov.uk
Lucy Meeson	02392 632451	07443 482920	lucymeeson1@gmail.com

Jo, John and Lucy have all signed a confidentiality agreement with Denmead Surgery and are aiming to provide this service to you all. No doubt there may be a few hiccups as we go along but please just let us know individually of any concerns or problems so that we can address any issues personally.

The good news is that Hambledon Surgery is staying open to make this easier. We would ask that anyone who needs to make a prescription request or have medication collected arrange the following:

- Please telephone Denmead Surgery, 02392 239630, to give your verbal consent over the phone that all three of these named helpers can collect your medication.
- Please request that all your medication is taken to Hambledon Surgery for collection from there by these nominated helpers for the foreseeable future.

We would encourage you all to order **well ahead of need** and to register with Denmead Health Centre to order repeat prescriptions on-line where at all possible.

Paper prescription requests can still be dropped into Hambledon Surgery or alternatively we have arranged that they can be dropped into the Village Shop provided that they are in a sealed envelope. This may be done by helpers or our volunteer team, but see guidance on contact.

For the moment, we are assuming that no prescription fees will be payable as all who need assistance will be over 60 or medically exempt, if this is not the case please let Jo Walker know. She will arrange how you can transfer reimbursement to the appropriate helper. These helpers will distribute your medication to you when it is available for collection from the surgery.

Bearing in mind all the guidance on keeping safe during this period, the helper will put your package down outside your front door, knock on the door and then retreat to a safe distance of at least 2 metres so that they are safely away when you open the door.

We hope that this is of assistance to you all. If you have any queries please do let Paul Quinn, Jo Tester or Sam Meeson know.

If you are supporting someone please let either Sam, Jo or Paul know so that if you have to go into lockdown we can provide another volunteer.

So, do please join our online groups, like our FaceBook page and do ring friends or family in the village especially if they are alone.

Any questions or queries don't hesitate to contact the HAP co-ordinators.

Paul Quinn
Co-Ord team
Chair Parish Council