



From: Comms - Hampshire ALC comms@Hampshirealc.org.uk  
Subject: HCC COVID-19 briefings
Date: 15 May 2020 at 13:26
To:



Dear all,

Please find below updates from Hampshire County Council this week that may be of interest.

Volunteer guidance

Hampshire County Council has [issued](#) new guidance on how to volunteer safely during the Covid-19 pandemic. The guidance, which was developed with partners including the Hampshire CVS Network, HIOW CCG and Community Pharmacy South Central, contains information for volunteers on hygiene, reporting wellbeing and safeguarding concerns, as well as practical advice on handling money and dog walking.

Country Parks

Following the Prime Minister's address on Sunday in which he said that people can take more exercise from Wednesday 13 May, the car parks of Hampshire's country parks have reopened on 13 May. Normal parking charges will apply, and toilets will be open. However, cafés, shops, visitor centres and play areas will remain closed until further notice. Visitors are being asked to continue following government guidance and to keep themselves and others safe by keeping two metres apart from others and using paths and spaces responsibly. The press release can be found [here](#).

Supporting vulnerable residents

The HantsHelp4Vulnerable helpline has, as of 13 May, received a total of 9,976 calls and has made a total of 4,968 Local Response Centre referrals. The districts with the highest number of referrals from the contact centre were: New Forest (807), Basingstoke (771) and Havant (761). 581 vulnerable people were already receiving support through Adults' Health and Care and 63 individuals were referred to the Adults' Health and Care brokerage team, which sources care (domiciliary, residential and nursing) for eligible clients. Help with food shopping, and prescriptions consistently remain the top two reasons for residents seeking support.

Kind Regards

Rebecca Rodford

Policy and Communications Officer



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Disclaimer: Any advice that we provide is in answer to the questions asked and based on the information provided to us at the time. We make our best efforts to ensure that our advice is accurate. If, however, the information is incomplete and subsequently you provide information, then the advice previously given may change.