

## Notes

Subject: Hambledon Flood Alleviation Scheme – Actions arising from Key Partners Meeting held at 2:00pm, 2 May 2017.

*Refer Appendix One for list of attendees.*

	<b>Issue</b>	<b>Action</b>
1.	Pavement resurfacing - Concern was raised about the condition of the pavement, and missing drainage channels in some areas.	Representatives of the Parish Council and FAG to meet with members of HCC site team to identify locations and agree appropriate action
2.	Pavement finishes – The specification of the surfacing treatment for the footways was questioned.	HCC confirmed that the finish is a maintenance treatment used to increase the footways life. Although it is not a 'new' pavement, it will improve the footways by sealing the surface, extend its life, assist drainage run-off from the pavements and 'smooth' out some imperfections and scarring. However, the product will only have a minor effect on the profile of the footway and the finished surface will reflect any significant undulations in the underlying formation. The specification for the work meets the Highway Authority standards and the asphalt surfacing for the road and pavements is of a type routinely used across Hampshire.
3.	Stewarts Green – Parking is approaching capacity on occasions.	Situation to be monitored by site team with assistance from Parish Council. Mildren to renew contact with school.
4.	Headwall adjacent Lotts Store – Level of silt in the ditch is increasing at the point of outfall from the 'Big Pipe'.	HCC to monitor the situation and take remedial action if performance of drainage network is compromised.
5.	Communications – Opportunity to provide article about Phase 3 works (road and pavement resurfacing) for next edition of Hambledonian.	HCC and Mildren to prepare and submit copy by 8 <sup>th</sup> May.
6.	'One- stop-shop' and landline – Confirmation of arrangements	Mildren will host these on the 2 <sup>nd</sup> Monday of each month from 3 – 6pm at the Village Hall. A telephone contact number for the site will be confirmed by Mildren as soon as possible.
7.	Traffic management – Concern was expressed about the impact of	Mildren will seek to reduce requirement for road closures where

	proposed road closures on local businesses i.e. The Vine PH and The People's Market.	possible. Local businesses to be contacted separately so that there is a good understanding of the scope of the works and the commitment to minimise disruption wherever possible.
8.	British Telecom – There has been a growing concern from a number of residents about telephone and internet problems. It has been alleged that BT and Open Reach had blamed the “Big Pipe” for service failures.	HCC has received a response from BT confirming that the ‘[flood alleviation] project had absolutely no impact on broadband speeds in Hambledon’. A copy of the response is attached at Appendix 2.
9.	Utility covers – A number of covers are observed as being in need of replacement.	HCC has contacted the relevant companies and replacement covers have been provided for installation as part of the Phase 3 works.
10.	Pump points – The provision of a box for the storage of spare parts is outstanding.	HCC to resolve in liaison with the FAG.
11.	Channel blocks at edge of carriageway – Concern was expressed about the loss of these as a feature of the street.	HCC confirmed that retention of these blocks was not compatible with the surfacing operations for the carriageway. It was noted that many of the blocks had become obscured by tarmac over time.
12.	Phase 2 works – It has been observed that water collects at the point of the dropped kerb crossing across the entrance to The Maltings.	HCC to inspect and instruct remedial action as appropriate.

### Appendix One – Meeting attendees:

Councillor Huxstep	Hampshire County Council (HCC)
Paul Quinn	Chairman of Hambledon Parish Council (HPC)
Dr John Thornton	HPC
Jan Jarvie	Hambledon Flood Action Group (HFAG)
Neil Mason	HFAG
Dave Stokes	Mildren Construction Limited (MCL)
Kevin Blackman	MCL
Donna Crangle	MCL
Neville Crisp	Winchester City Council
Simon Cramp	HCC
Chris Murray	HCC
Sarah Reghif	HCC
John.Diamond	HCC
Mark Taylor	HCC
<b>Apologies</b>	
Councillor Weston	WCC
Councillor Pearson	WCC

DRAFT

## Appendix Two – Response from BT:

**From:** [paul.hockaday@openreach.co.uk](mailto:paul.hockaday@openreach.co.uk) [mailto:paul.hockaday@openreach.co.uk]

**Sent:** 28 April 2017 07:47

**To:** Tipple, Matthew

**Subject:** RE: Hambledon Flood Alleviation Scheme

Hi Matt

I would be very concerned if Openreach engineers were making these comments to customers / residents. The reality is that I worked closely with our high speed broadband team to ensure that the provision of the additional cabinets required for high speed broadband in Hambledon was co-ordinated with the pipe laying. This in fact actually led to the installation of some of the cabinets ahead of schedule to ensure delays weren't experienced due to the pipe laying.

The actual broadband speeds achieved on an individual line depend on how close a customer is to the new green cabinet. If a customer lives a long way from the green cabinet that gives them service this will reduce the achievable broadband speed accordingly. The HCC flood alleviation project had absolutely no bearing on the locations of the new green cabinets, so I can categorically say that the HCC project had absolutely no impact on broadband speeds in Hambledon, apart from an isolated incident of cable damage that was quickly repaired.

If any residents are concerned about their broadband speeds the best advice is to contact their service provider and request a line test to ensure everything is working properly.

Many thanks

**Paul Hockaday Eng Tech MITP**

Project Engineer  
Openreach