


From: Huxstep, Cllr R Roger.Huxstep@hants.gov.uk 
Subject: Fw: Message from Ian McAulay, Chief Executive, Southern Water
Date: 8 January 2021 at 12:27



To: Hambledon PC Clerk clerk@hambledon-pc.gov.uk, Diane Heppell clerk.westmeon@parish.hants.gov.uk, Jennifer Whittle clerk@curdridge-pc.org.uk, Paul Quinn p.quinn@hambledon-pc.gov.uk, C&M Clerk clerk@candm-pc.gov.uk, Rosemary Hoile clerk.droxfordpc@gmail.com, Shedfield Parish Clerk clerk@shedfieldparishcouncil.org.uk, clerk@swanmorepc.org.uk, Warnford Clerk warnfordclerk@gmail.com, Chair Droxford chair.droxfordpc@gmail.com, Janet Melson janet.melson2@gmail.com, Tim Mellor mellorfrcs@gmail.com, angietrenchard@gmail.com, angie Trenchard angiewmpc1@gmail.com, Eric Bodger cllr.bodger.cpc@gmail.com, jerrypett@candm-pc.gov.uk, Mark Rogers Parish Chairman chairman@warnfordparish.co.uk, Nicki Oliver townclerk@whiteleytowncouncil.co.uk, Cllr Mike Evans MikeEvans2000@msn.com, Margaret Jones mcjandken@aol.com, JON WOODMAN jon_woodman@btopenworld.com, Linda Gemmell lgemmell@winchester.gov.uk, Lawrence Ruffell WCC lruffell@winchester.gov.uk, Cllr Roger Bentote rbentote@winchester.gov.uk, Hugh Lumby hlumby@winchester.gov.uk

I happen to be connected to Portsmouth Water but just in case you are connected to Southern Water I pass on the message from their Chief Executive.

Best wishes,

Roger

Cllr Roger Huxstep
Member for Meon Valley Division
Hampshire County Council

From: Cobb, Sue <Sue.Cobb@southernwater.co.uk>
Sent: 08 January 2021 09:55
To: Cobb, Sue <Sue.Cobb@southernwater.co.uk>
Subject: Message from Ian McAulay, Chief Executive, Southern Water

Dear Stakeholder

Please see below for a message from Ian McAulay, Chief Executive, Southern Water.

Best wishes

Sue

Sent on behalf of:

Lewis Brown

Stakeholder Engagement Manager – Hampshire & The Isle of Wight
Southern Water

Lewis.Brown@southernwater.co.uk

“We would like to reassure customers that Southern Water will continue to provide services – including emergency repairs – during lockdown. We have developed safe ways of working during the pandemic and we ask our customers to keep their distance from our frontline colleagues for the safety of both workers and customers, especially if we need to visit your home. In an emergency you can call us on 0330 303 0368.

“If you are struggling with your bills, help is available. Also if you, or someone you know, is vulnerable then being included on our Priority Services Register will ensure help will be provided when it’s needed. To join the Register contact us through our website, <https://www.southernwater.co.uk/account/extra-help-and-support> or call 0330 303 0277.”

Ian McAulay, Chief Executive, Southern Water

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